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| AMENDMENT TRANSMITTAL LETTER | | Docket No. 414028/09900890 | |
| Application No. 09/309,274 | Filing Date May 11, 1999 | Examiner J. Phan | Art Unit 2645 |

Applicant(s): Alexander I. McAllister

Invention: VOICE RESPONSE APPARATUS AND METHOD OF PROVIDING AUTOMATED VOICE RESPONSES WITHSILENT PROMPTING

TO THE COMMISSIONER FOR PATENTS

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

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| CLAIMS AS AMENDED | | | | | |
|--|----------------------------------|--------------------------------|-----------------------------|---------|-------|
| | Claims Remaining After Amendment | Highest Number Previously Paid | Number Extra Claims Present | Rate | |
| Total Claims | 62 | - 57 = | 5 | x 18.00 | 90.00 |
| Independent Claims | 7 | - 7 = | | x | 0.00 |
| Multiple Dependent Claims (check if applicable) <input type="checkbox"/> | | | | | |
| Other fee (please specify): | | | | | |
| TOTAL ADDITIONAL FEE FOR THIS AMENDMENT: | | | | | 90.00 |

☒ Large Entity

☐ Small Entity

☐ No additional fee is required for this amendment.

☐ Please charge Deposit Account No. _____ in the amount of \$ _____
A duplicate copy of this sheet is enclosed.

☒ A check in the amount of \$ 90.00 to cover the filing fee is enclosed.

☐ Payment by credit card. Form PTO-2038 is attached.

☒ The Commissioner is hereby authorized to charge and credit Deposit Account No. 06-2375 as described below. A duplicate copy of this sheet is enclosed.

☒ Credit any overpayment.

☒ Charge any additional filing or application processing fees required under 37 CFR 1.16 and 1.17.

Dated: December 23, 2002

Michael J. Strauss
Michael J. Strauss
Attorney Reg. No. 32,443

FULBRIGHT & JAWORSKI L.L.P.
Market Square
801 Pennsylvania Avenue, N.W.
Washington, DC 20004-2615
(202) 662-4776



Docket No.: 414.028/09900890
(PATENT)

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Alexander I. McALLISTER

Application No.: 09/309,274

Filed: May 11, 1999

Group Art Unit: 2645

Examiner: Joseph T. PHAN

For: VOICE RESPONSE APPARATUS AND
METHOD OF PROVIDING AUTOMATED
VOICE RESPONSES WITH SILENT
PROMPTING

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AMENDMENT

Commissioner for Patents
Washington, DC 20231

Dear Sir:

In response to the Office Action dated October 3, 2002, please amend the above-identified U.S. patent application as follows:

Please amend the claims as follows:

1. (Amended) A method of providing voice responses to commands comprising the steps of:
- receiving a spoken identifier; *said identifier*
 - attempting recognition of said spoken identifier to identify a subscriber; *phon = 703 581 7556*
 - selecting a first processing option in connection with said subscriber;
 - providing a voice message indicative of said first processing option;
 - providing a silent delay period of a predetermined duration immediately subsequent to a completion of said step of providing a voice message, and selectively (i) initiating alternate processing in connection with said subscriber in response to a receipt of, and consistent with, a second command input during said silent delay period, and (ii) initiating said first processing